

— **Technical Resources**

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— Voice Services Explained



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Eseye's secure globally available infrastructure provides access to a number of advanced features for voice calls. The Eseye voice features can be utilised on the full range of AnyNet SIM cards; from the different form factors, to the different locations, while enjoying the flexibility of access to over 700 networks. The two main advantages of Eseye's Voice services are the manageable cost and ease of use.

Manageable cost

Providing connected devices, the ability to make and receive phone calls presents a significant financial risk to a business. This is a result of two factors: malicious use and the cost of using voice calls. These can be reduced and managed through the implementation of the following Eseye suggestions and services:

Billing alerts

Eseye provides a white listing service. This prevents any unauthorised numbers from being able to call the device. These calls could 'confuse' the device and result in the device becoming unresponsive.

Only allowing authorised callers lowers the risk of required maintenance visits.

Whitelisting

Eseye provides real-time billing and call duration management through the SIAM portal and API. This enables customers to set up alerts to be triggered if a SIM card has used: over a set billable amount.

Real-time visibility of the costs and the ability to remotely disable the voice calls.

Ease of use

Eseye's AnyNet SIM cards cover the entirety of your IoT cellular connectivity requirements in one simple solution. With one bill, one managements platform and one technical support number the AnyNet SIM card enjoys the following two features:

Globally available AnyNet SIM card

The Eseye AnyNet SIM card is designed to be the only connectivity solution required to deploy connected devices around the world.

The AnyNet SIM card has the most connection paths to globally deployed devices of any product on the market.

Plug and play

After an AnyNet SIM card has been placed inside a GSM ready device and activated, voice calls can be used. The AnyVoice features can easily be used alongside the data, SMS and other services.

Eseye's AnyVoice enables **low cost** and **easy to use** voice calling, alongside the AnyNet's **flexible globally available single solution**.

Eseye solutions

Eseye offer two solutions to make and receive calls from deployed devices. Eseye has taken great care in ensuring the security and reliability of both systems.

Mapped local number

Eseye can assign a local number to SIM cards. For example, +33 for France or +1 for US. Calls into the device (left to right in the diagram below) are treated in the same way as local calls from the dialling phone.

Outbound calls from the device (right to left in the diagram below) are billed by Eseye. Assigning local numbers may have minimum order quantities.



AnyVoice SIP service:

Inbound calls to the device (left to right in the diagram below) can be made from a customer's integrated SIP infrastructure.

Outbound calls from the device (right to left in the diagram below) can be routed to the customer's integrated SIP infrastructure. All costs are billed by Eseye.

